Updated 11/14/2017

Where can I find the new proxy stanza?
This is the new proxy stanza:

Title Duke University Press
HTTPHeader -request X-Tizra-Ajax
URL https://read.dukeupress.edu
HJ read.dukeupress.edu
HJ www.dukeupress.edu
HJ https://www.dukeupress.edu
HJ reader.dukeupress.edu
DJ dukeupress.edu

The reader lines should remain for redirect purposes, and will not hinder functionality if they do not strictly need to be included.

Updated October 4, 2017

Where can I learn about the URL construct of the new platform?
The URL construct is the formula that determines how the URL is formed for each page in a web site. A sound URL construct makes the structure of a web site predictable. We share the URL construct in a separate document called "URL Construct" linked from https://www.dukeupress.edu/Libraries/migration.php.

Updated September 20, 2017

Date for "HighWire admin site lockdown" changed from November 1, 2017 to October 20, 2017.

Updated September 18, 2017

Will the new platform support EZproxy? Where can I find the new proxy stanza?
Yes, the new platform will support EZproxy authentication to help provide access to offsite users. The Press is working with OCLC to confirm the new proxy stanza and will have those posted here and on the OCLC site in October.

Will the new platform support Shibboleth?
Yes, access via Shibboleth authentication will be possible on the new platform for select customers. The details of how to set up access via Shibboleth will be forthcoming.
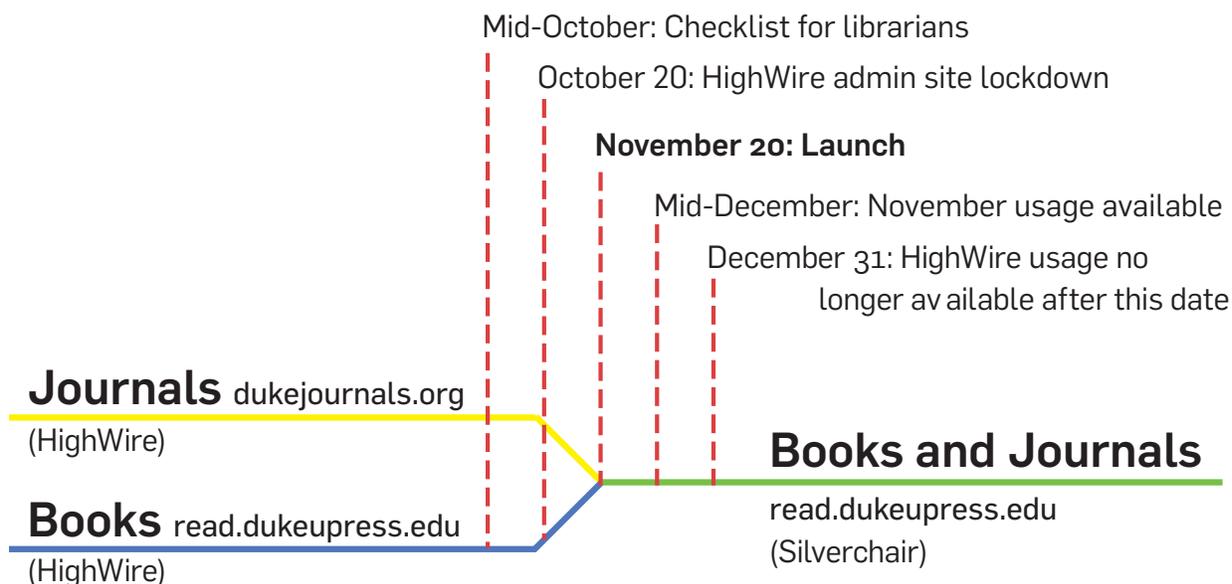
Dear Customers and Vendor Partners,

Duke University Press journals and books content in the humanities and social sciences will move to a new platform on November 20. To understand how this change will impact you, please take a moment to review the list of FAQs below. We will continue to update this information on our website as it gets closer to our launch date.

The information below is subject to change. Sign up to get email updates and review the most current information at this site.

Content Platform Migration Milestones

Mid-October: Checklist for librarians

October 20: HighWire admin site lockdown

November 20: Launch

Mid-December: November usage available

December 31: HighWire usage no longer available after this date

Journals dukejournals.org
(HighWire)

Books read.dukeupress.edu
(HighWire)

Books and Journals

read.dukeupress.edu
(Silverchair)

What does "October 20: HighWire admin site lockdown" mean in the diagram above?
We will be moving your contact and IP address information into the new system in November. Any changes made in HighWire after October 20 will not appear in Silverchair at launch. Changes you make after October 20 will not be transferred into the new platform.

The HighWire admin site will be available to you until December 31, 2017, so that you can pull your usage. As of January 1, 2018, you will no longer have access to the HighWire admin site.

When will the migration take effect (the new site launches and the old site goes down)?
November 20, 2017. Time to be determined.

Where and when can I access the new content site?
The new site will be hosted at read.dukeupress.edu and available to users on November 20, 2017.

What content is affected by the platform change?
Journal and book content in the humanities and social sciences that is currently hosted on the HighWire platform at dukejournals.org and read.dukeupress.edu will be available at read.dukeupress.edu on the Silverchair platform on November 20 (time to be determined). Mathematics content, hosted on projecteuclid.org, and the *Carlyle Letters Online*, hosted by the University of South Carolina, will not be affected.

What do I do if my library loses access during the transition?
Please contact platformqueries@dukeupress.edu. Sending questions to this address allows us to efficiently track and provide answers to your questions, making sure we direct your questions appropriately.

Will my institution have access to both platforms simultaneously?
No. The existing content URLs will redirect to the new platform at launch. This redirect process takes a short period of time to complete. Once that has happened, you will be unable to access the old platform.

Will the URLs change? When will they be available?
Yes, the URLs for the journal landing pages will change. All URLs on the retired platform will redirect to the new platform. Here is a list of the old and new URLs for each journal landing page, which we call the Journal URL Crosswalk.

The book URL within the MARC record provided by Duke University Press is the book's DOI and will not change. These book URLs will automatically resolve to the books on the new site.

The book title-based URLs that a user sees now are generated by the current vendor (HighWire). This URL will automatically redirect to URLs generated by our new vendor (Silverchair).

I have multiple administrative accounts on HighWire for Duke University Press content. Will this change on the new platform?
Yes. There will be one user account for all of your institutional holdings. We will ask you to review your account at launch and make any necessary changes.

Will I have the same Duke University Press account number?
No. You will receive your institution's new Duke University Press account number along with information on how to access the new administration site.

Will my platform administrator username and password change?
Yes. We will be contacting library account administrators with instructions on how to sign in and update your account.

What is available through my library administration account?
You will be able to update your contact information and IP addresses, and you will be able to pull usage statistics.

Will all of the book and journal content be available on the new platform when it launches in late November?

Yes, 100% of our content will be available on the new platform at launch. We are not migrating in stages.

Will my usage statistics for Duke content hosted on the HighWire platform be available on the new Silverchair platform?

No. Usage from HighWire will not migrate to the new platform. You will need to pull all of your historical usage statistics from HighWire by December 31, 2017. Usage from Silverchair will be available starting November 1, 2017. You will need to pull November 2017 usage from both HighWire and Silverchair.

What happens if the migration timeline is delayed?

The information we have provided is up to date. If the timeline changes, we will update this page and be in contact with account administrators.

What do I need to do right now?

1. [Sign up for our mailing list.](#)

2. Before October 20, 2017, verify that your institution's library administrator email address in HighWire is accurate. (If you haven't already, consider using a generic admin email address and password for the entire IP range for your institution to ensure that current staff receive up-to-date information.)

3. [Download your historical usage statistics.](#)

More information will be available in the weeks to come. You can find these questions and answers online at https://www.dukeupress.edu/Libraries/migration.php. And you can always email us at platformqueries@dukeupress.edu.

Best,

Kim Steinle
Library Relations and Sales Manager